

# OpenLMIS

## Trusted Partners

**OpenLMIS relies on its strong network** of official 'Trusted Partner' organizations to introduce the OpenLMIS software into new countries. Trusted Partner organizations are experts in global health, supply chain and digital solutions who support new and existing OpenLMIS implementations from both a technical and project management perspective.



Trusted Partners are actively engaged in OpenLMIS Community meetings, and regularly contribute their ideas and time toward strengthening and advocating for OpenLMIS at a global level. It is their expertise and continued dedication that has made OpenLMIS the success it is today, managing health logistics processes in over 11,000 health facilities throughout Africa. Below you will find profiles of each of the OpenLMIS Trusted Partner organizations, outlining the valuable skills and experience that they bring to the OpenLMIS Community:



## Clinton Health Access Initiative

### Digital LMIS experience:

- Provided vision, governance, design, and technical expertise into building functionality in the overall OpenLMIS product
- Designed and implemented stock management tools in India (IMS), Mozambique (SIGLUS)
- Developed health commodity management platform in Kenya, and the Medical Equipment Management and Maintenance System (MEMMS) platform in Rwanda

### Key expertise:

- In-depth understanding of local supply chain management challenges and teams on the ground with longstanding relationships with MOH and key stakeholders
- Understanding of all program areas and integration opportunities in supply chain and information systems
- Digital health expertise in design, software development, deployment and successful transition of technology systems (Training, change management, scale up, etc.)

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John Snow, Inc.

**Digital LMIS experience:**

- Extensive experience in establishing electronic interfaces for data exchanges among different links of the supply chain systems. Web-based LMIS solutions in Bangladesh, Ethiopia, Guinea, Mozambique, Myanmar, Nepal, Pakistan, Philippines, and Zimbabwe
- OpenLMIS deployment in Tanzania, Zambia, Cote d'Ivoire, and Guinea covering requirements gathering, configurations, training, and rollout
- Mobile technology for last mile ordering and reporting in Malawi, Kenya, and Tanzania. GS1 bar code functionality to support receiving and distributions workflows in Ethiopia

**Key expertise:**

- Supply chain analysis, design, and implementation. Building local capacity and transitioning to local/regional institutions for sustainability
- Digital management information system implementation: Information system design, piloting, impact evaluation, country level rollout, training, support, and end-to-end implementation services
- KPI based analytics, data use, supportive supervision and performance management

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Ona

**Digital LMIS experience:**

- Development of the OpenLMIS analytics and reporting solution based their open source Canopy Data Platform. Canopy pulls information from multiple sources including emails, DHIS2, custom accounting systems and OpenLMIS all into a single system that can be built upon with minimal engineering.
- Integration between OpenSRP and OpenLMIS to support managing stock offline in the OpenSRP Android app
- Creation of mobile interfaces for supply chain management and reporting

**Key expertise:**

- Digital solutions for data collection and visualization (dashboards, reports)
- Mobile health solutions, data management solutions, open-source technology
- Adapting and customizing digital solutions to the needs of health workers and ministries of health in various country settings

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### **Digital LMIS experience:**

- Combine commercial software development practices with an understanding of practical health challenges to address information management needs and improve data-driven decision-making.
- Developing country-specific common requirements for logistics systems and use of dashboards to improve utility and functionality of existing data platforms
- Developing and introducing software for countries to collect data and manage immunization information systems, track health commodities, manage cold chain equipment inventories

### **Key expertise:**

- Employ human centered design by partnering with end users to understand their challenges, context, and health needs—and use what we learn to define affordable, data-driven, appropriate solutions
- Forge multi-sectoral partnerships with institutions, investors, and businesses of all sizes, matching each partner's expertise with our unique strengths to develop, deploy, and scale up innovations that remove roadblocks to health.
- Work with global and national influencers to advocate for evidence-based policies that drive progress on health and reduce barriers to access

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### **Digital LMIS experience:**

- Design and implementation of national level LMIS. Software implementations in 19 countries
- Inventory Management Systems for warehouses
- Interoperability with DHIS2

### **Key expertise:**

- System requirements gathering and analysis, specialization in supply chain information systems
- Software development from start to finish
- National rollout and implementation activities such as conducting user acceptance workshops, provision of ongoing software maintenance and support

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**Digital LMIS experience:**

- Active contributor to the core development and QA of OpenLMIS v3 and the OpenLMIS community as a whole
- Customization, deployment, and ongoing software development support of OpenLMIS v3 in Malawi
- Supported OpenLMIS implementations in Benin (SIIL) and Mozambique (SELV)

**Key expertise:**

- Designing and developing innovative software tailored to meet client's needs, targeted expertise in open source technology, mobile solutions and social impact engagement
- Provision of high quality hosting services and cloud infrastructure
- Stringent focus on testing and Quality Assurance to ensure solutions are bug-free and user friendly

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**Digital LMIS experience:**

- Plan an active role in implementing and supporting OpenLMIS deployments in Malawi, Mozambique, Benin, and Angola
- Digital LMIS needs assessments, requirements gathering, configurations/customizations, user acceptance testing, training, rollout, and stakeholder management
- Targeted experience in designing and deploying digital health systems for vaccines, and use of mobile technology for stock management and data collection

**Key expertise:**

- Use of human centered design, data visualization & analytics to solve health care delivery challenges in low-resource communities
- Supply chain design to improve the availability of vaccines, medicines, and supplies at the last mile. Support and innovate in these areas with OpenLMIS and other digital tools
- Software development and deployment to integrate data driven decision-making at all levels of the health system

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